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EXECUTIVE SUMMARY for Hosted Phone System:

36 Month Terms:

Nextiva: \$1785.60 monthly; \$150 shipping 1 time

Note – Can reuse any polycom phones; Installation not included

MiCloud/Mitel: \$2123.65; \$1750 install; 1 month Free

Note – Would be all new Mitel phones; installation *would* be included

Shoretel Sky: \$3250.40; \$4500 installation

Note –all new Shoretel phones;

OTHER PROVIDERS:

Jive – Could not offer competitive reporting or pricing

8x8 – Does not have local technicians or facilities

Ring Central – Does not have local technicians or facilities

Crexendo – Does not offer competitive reporting; expensive

Alteva – Does not have local technicians or facilities

Integra – Hosted phones is a newer product; not cost competitive

Centurylink – Minimal reporting, not cost competitive

Cox – Minimal reporting, not cost competitive

XO – Not cost competitive

Vonage – Your current provider

WHAT WAS QUOTED:

50 total seats

13 call center agents

6 supervisors

31 normal desk phones

Multiple Options for Reports

Call Recording for all users

Call Center - Live Monitoring, Call Barge, etc.

Outlook and Salesforce integration